

pSTAIX – A Process-Aware Architecture to Support Research Processes

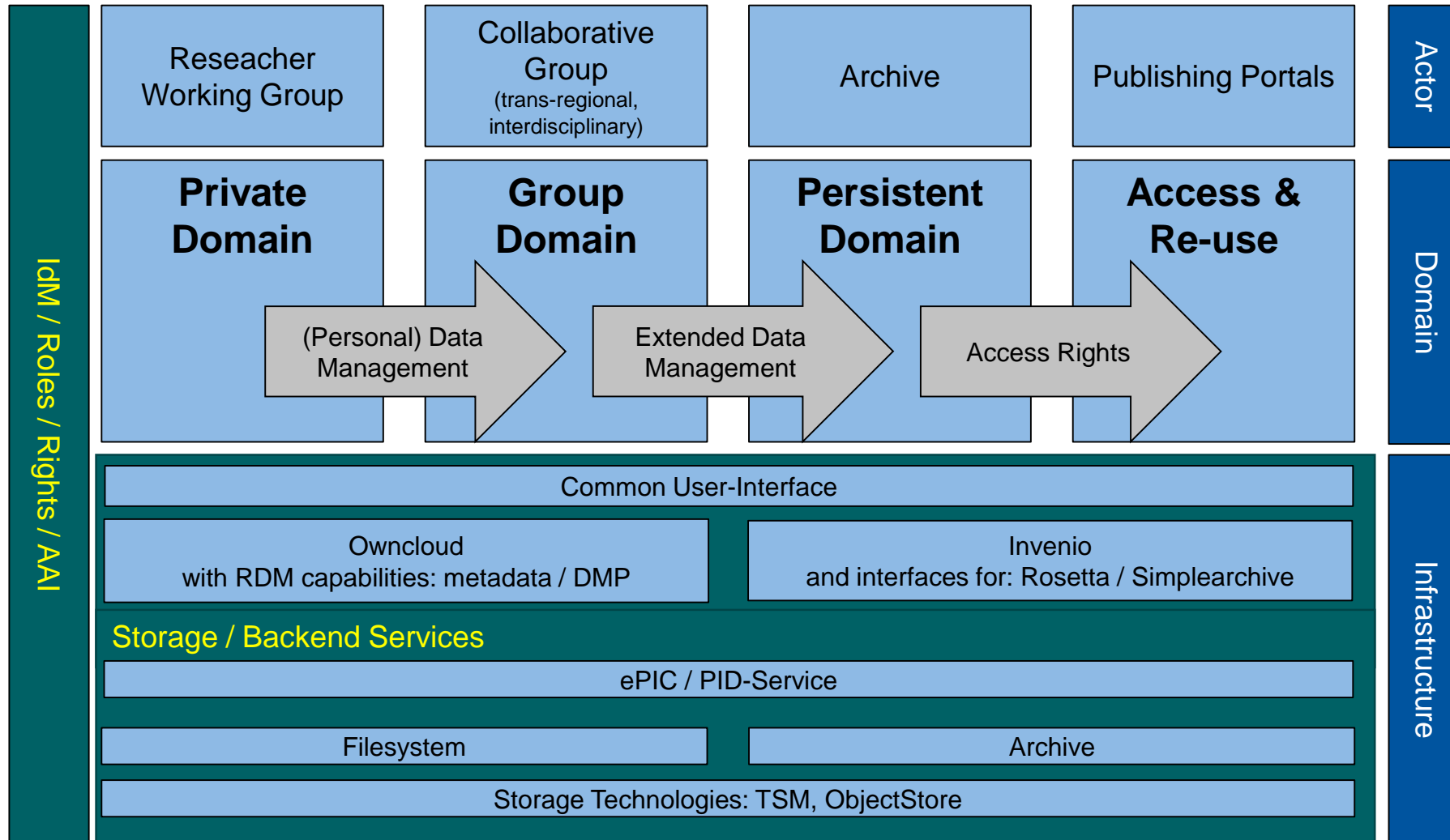
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Outline

- Motivation
- Problem Statement
- Modelling
- Case Study

- Since 2016: Project group with members from the
 - University Library
 - Department Research and Career
 - IT Center
- Goal:
Establishing a structured and sustainable Research Data Management at RWTH Aachen University
- Measures:
 - support structures for researchers
 - training in RDM topics
 - improving the technical infrastructure

Domain Model for Research Data



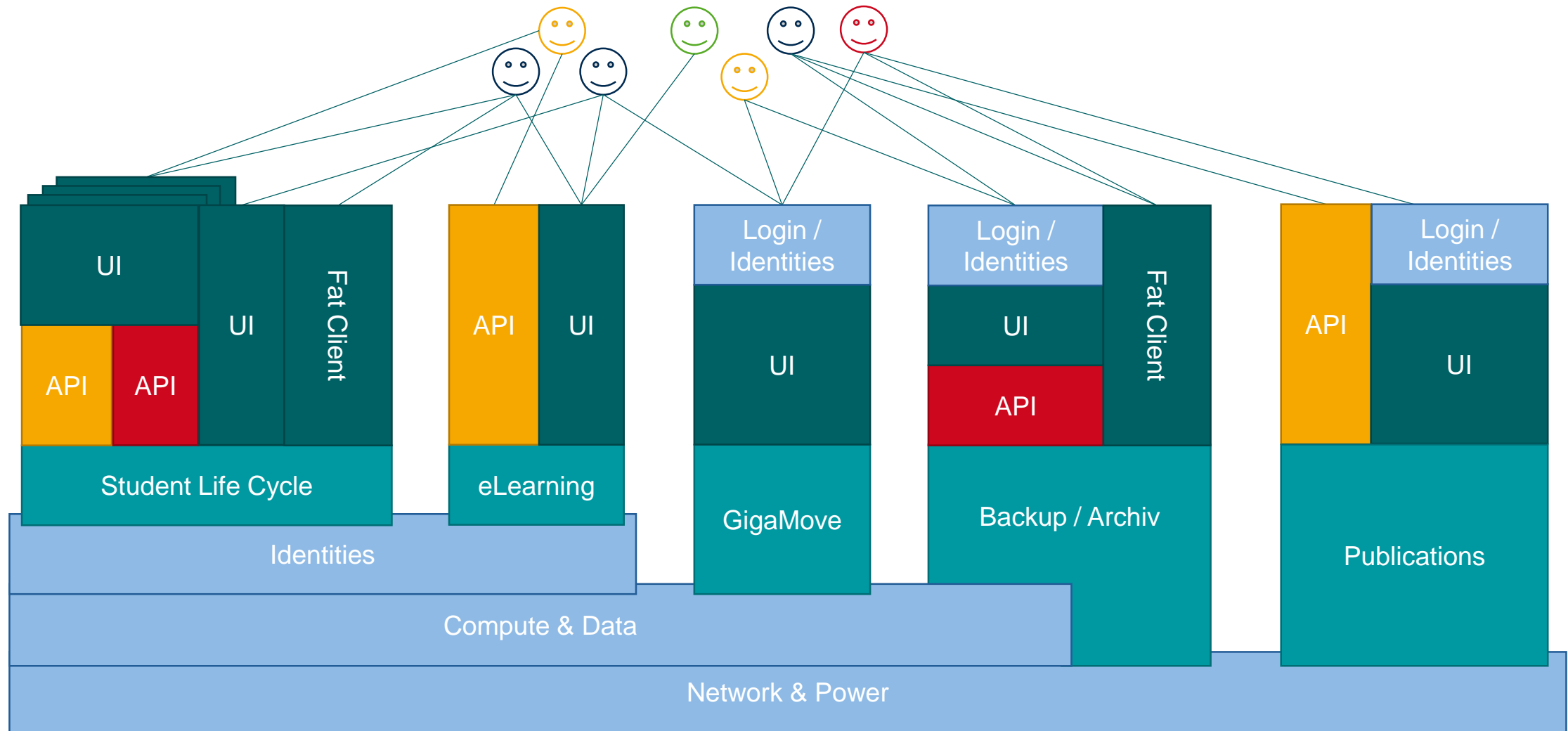
Problem Statement

- Existing research processes span multiple systems
- Integrated into local IT infrastructure of researchers
- Very heterogeneous (IT) system landscape
- Legacy systems often not intended for integration

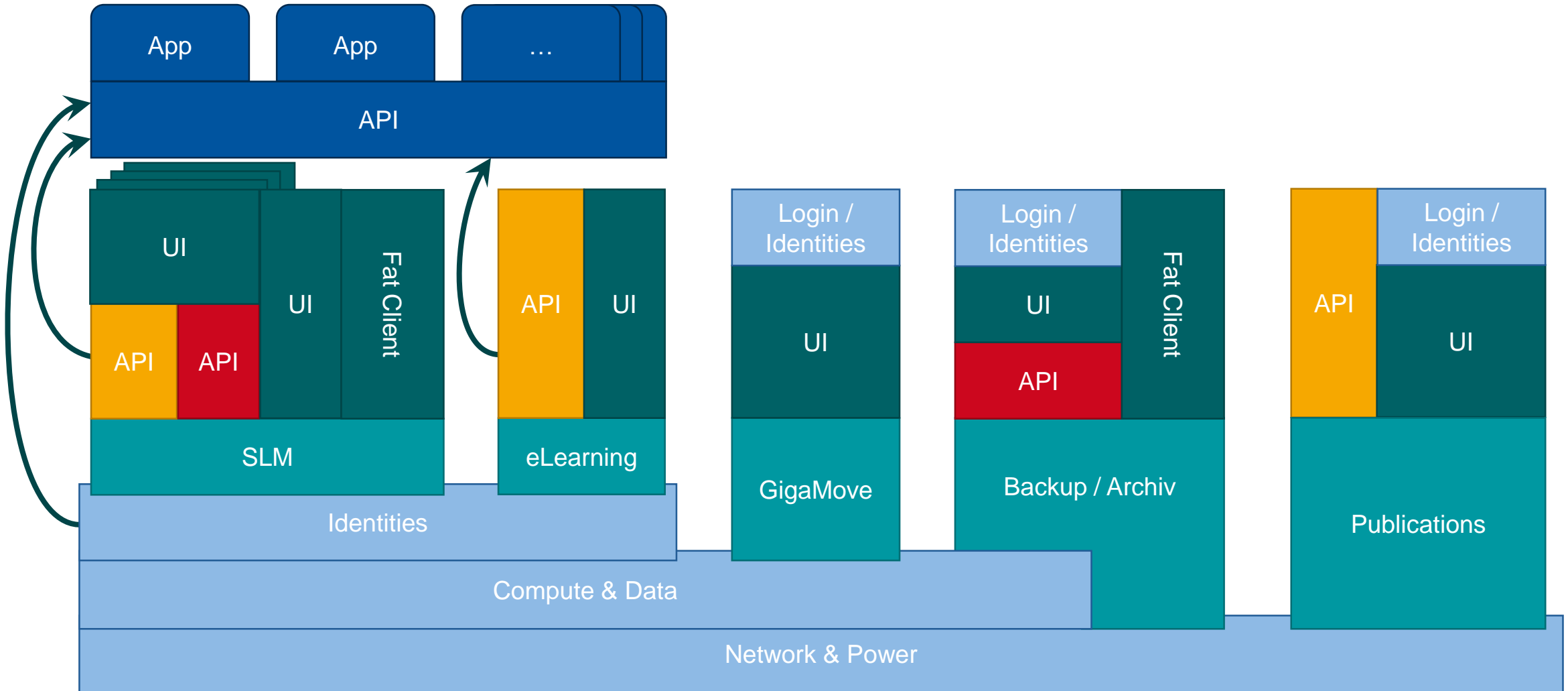


Steel silos storing sunflower seed along the west side of the small West Texas town of Ralls, Texas.
By Wikipedia User leaflet. https://commons.wikimedia.org/wiki/File:Ralls_Texas_Grain_Silos_2010.jpg

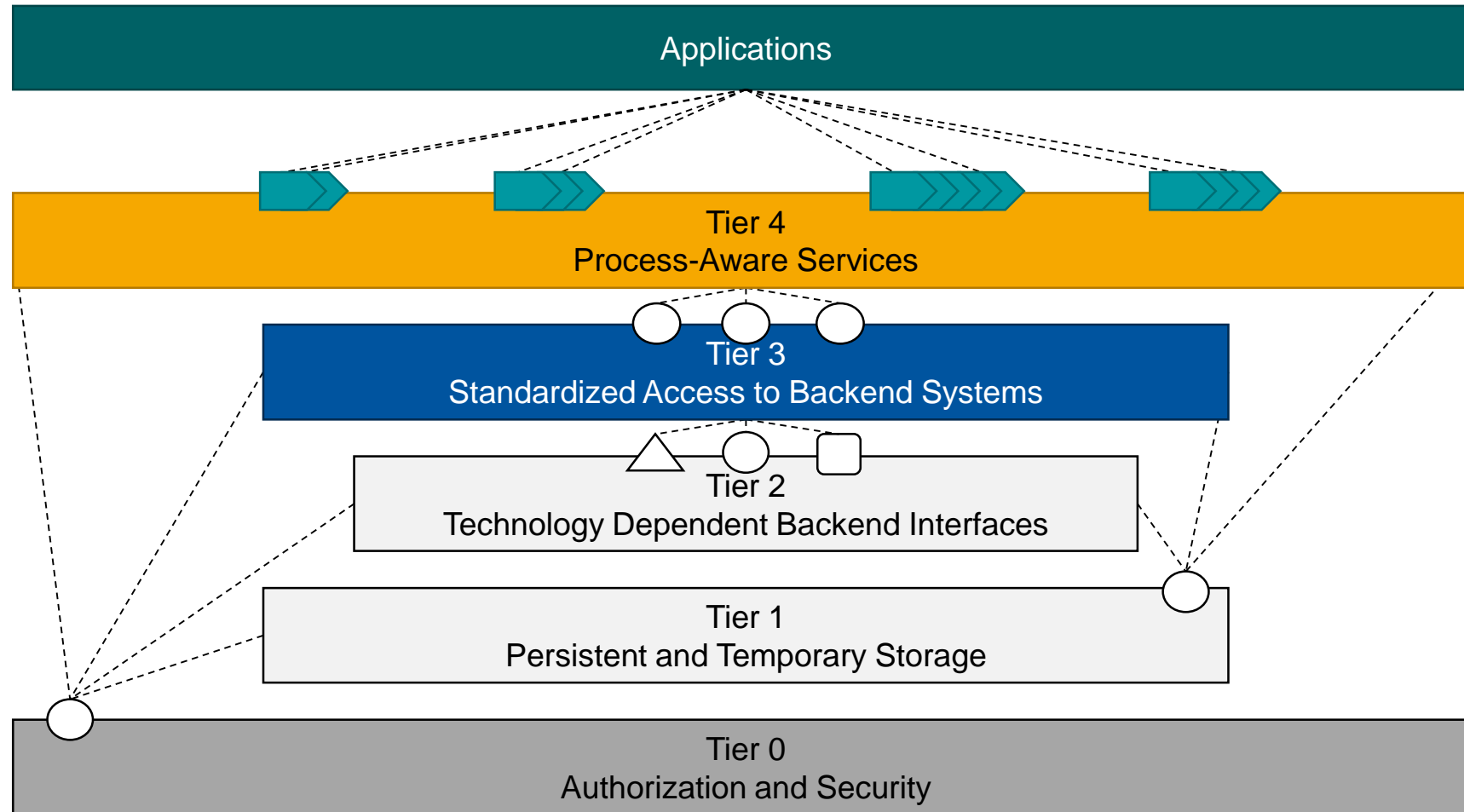
Distributed Services at RWTH Aachen (pre 2014)



Consolidation in one API (since 2014)



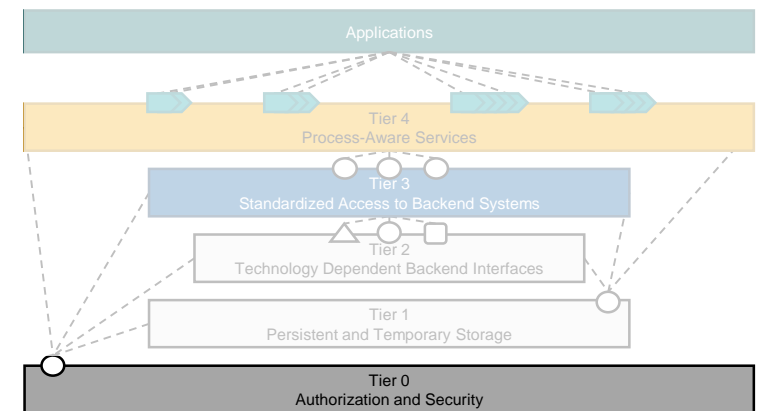
Conceptual Model



Tier 0: Authorization and Security

Enable access to users and their identities

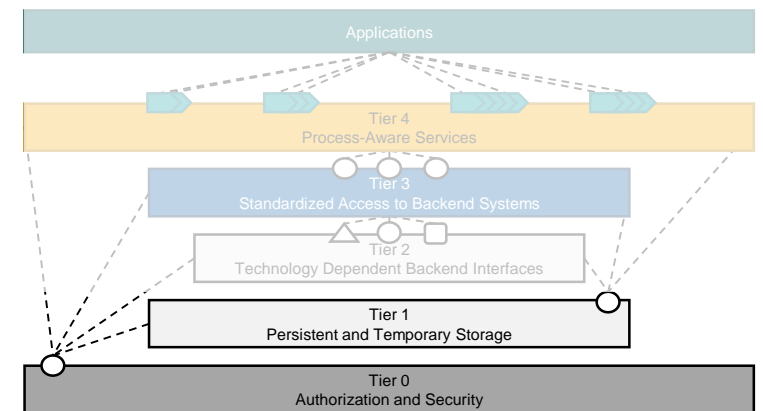
- Centralized Identity Management
 - Different Models: pre provisioning vs. on demand distribution
- User Identity and current Session
 - convey sessions and user information
 - between systems and steps of the process
- Protect and govern personal data
 - Enforce data minimalism
 - Protect personal data



Tier 1: Persistent and Temporary Storage

Enable storage of processual data

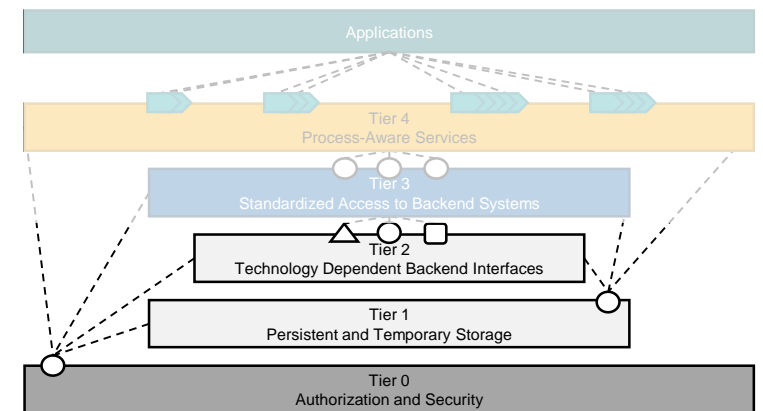
- Store small amounts of data
 - Settings
 - Cache
- Reduce impact on “non-interactive” systems
- Allow different levels of storage
 - Per process (user shared)
 - Per user (process shared)
 - Per process and user (private)



Tier 2. Technology Dependent Backend Interfaces

Enable access to technologies

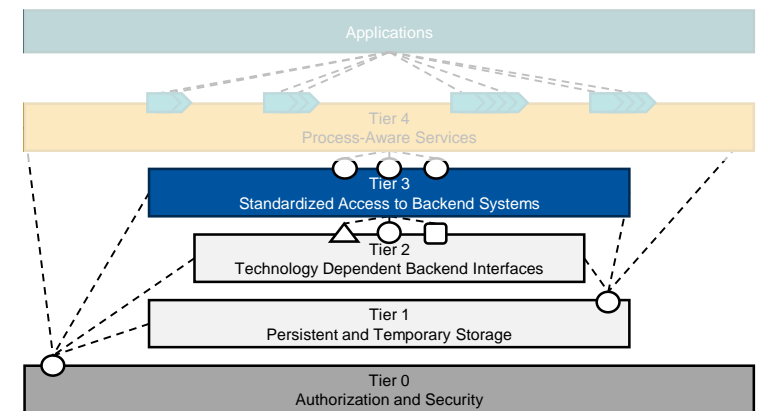
- Specific for backend systems
 - Legacy systems require in depth technical knowledge
 - Modern systems often provide interfaces
- Process Independent
 - Allow re-use of backend systems
 - May allow administrative access
- Change processes base on systems



Tier 3: Standardized Access to Backend Systems

Standardize access to technologies

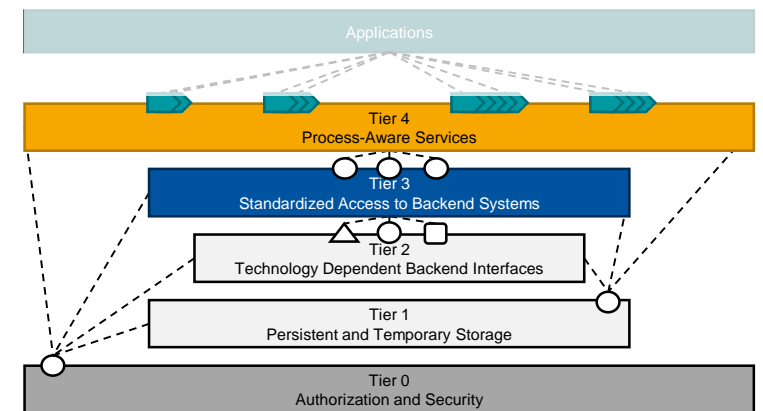
- Expose standardized protocols
- Enforce access in users context
- Common semantics for process entities
- Change processes orient towards software



Tier 4: Process-Aware Services

Standardize access to processes

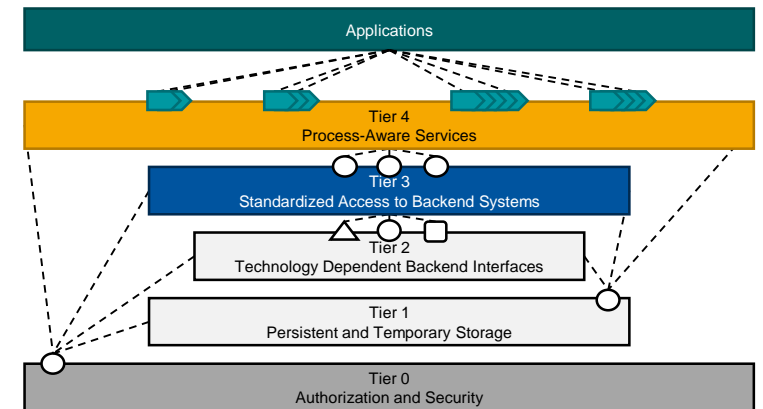
- Integrate interfaces from systems to processes
 - Bundle mandatory steps
 - Across backend Systems
- Retain consistent semantics across processes
- Available to (external) users
 - Individualization
 - Integration
 - Automatization



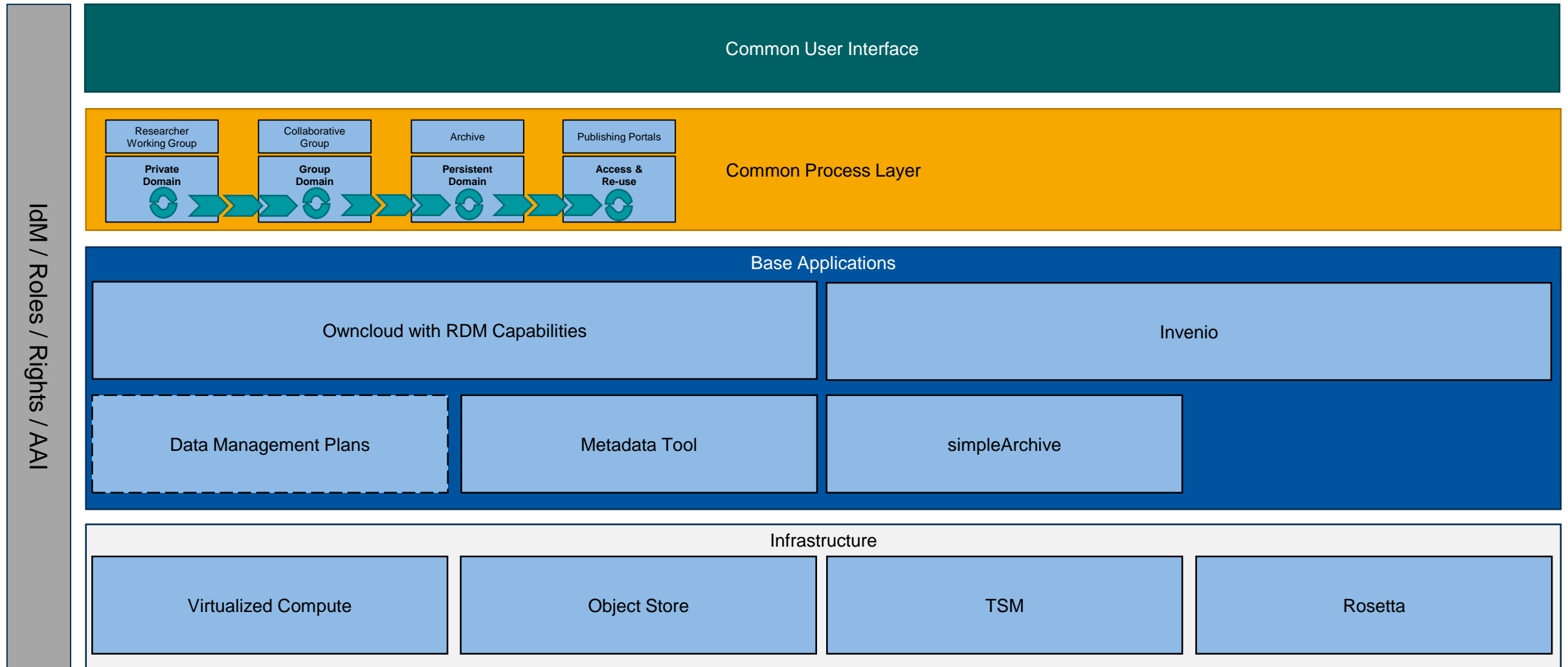
End User Applications

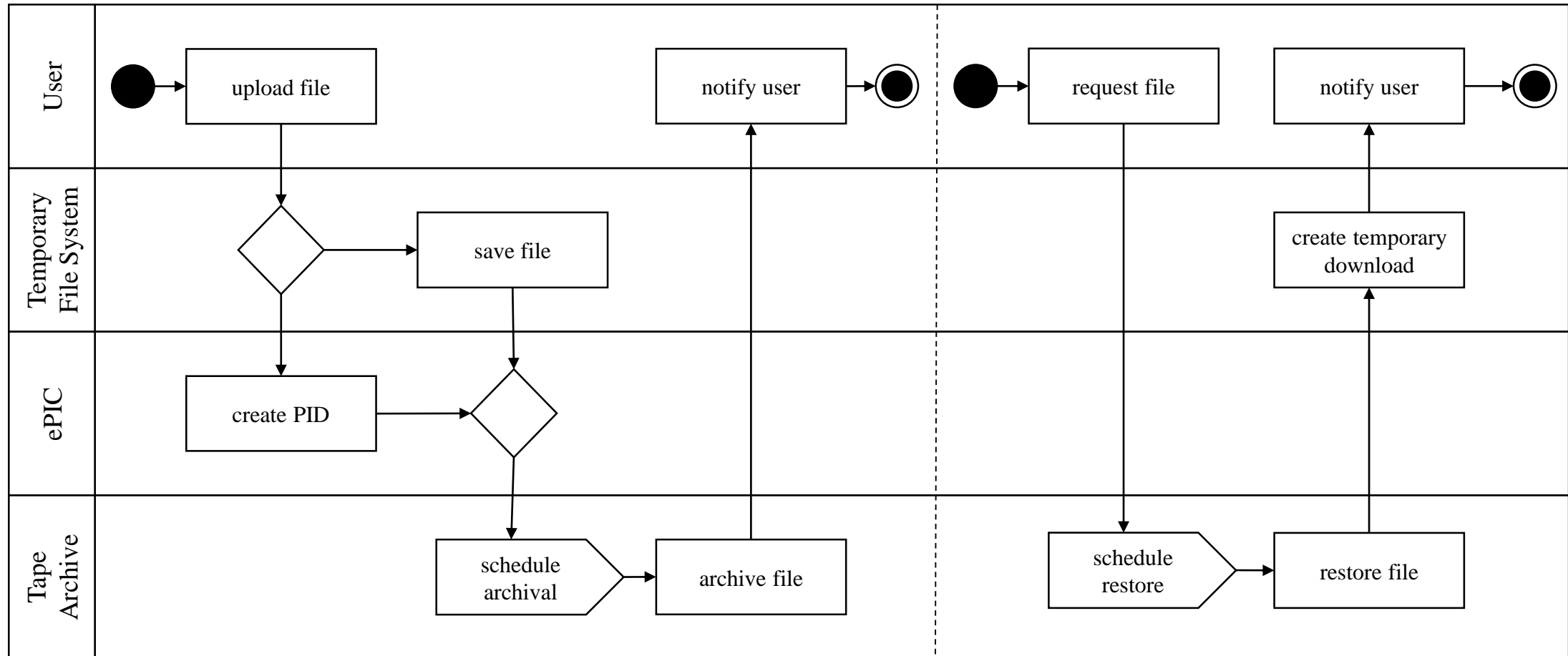
Enabling access for end users

- Use tier 4 to deliver value services
- Allow agile software lifecycles independent from Infrastructure
- Allow individual and automated clients

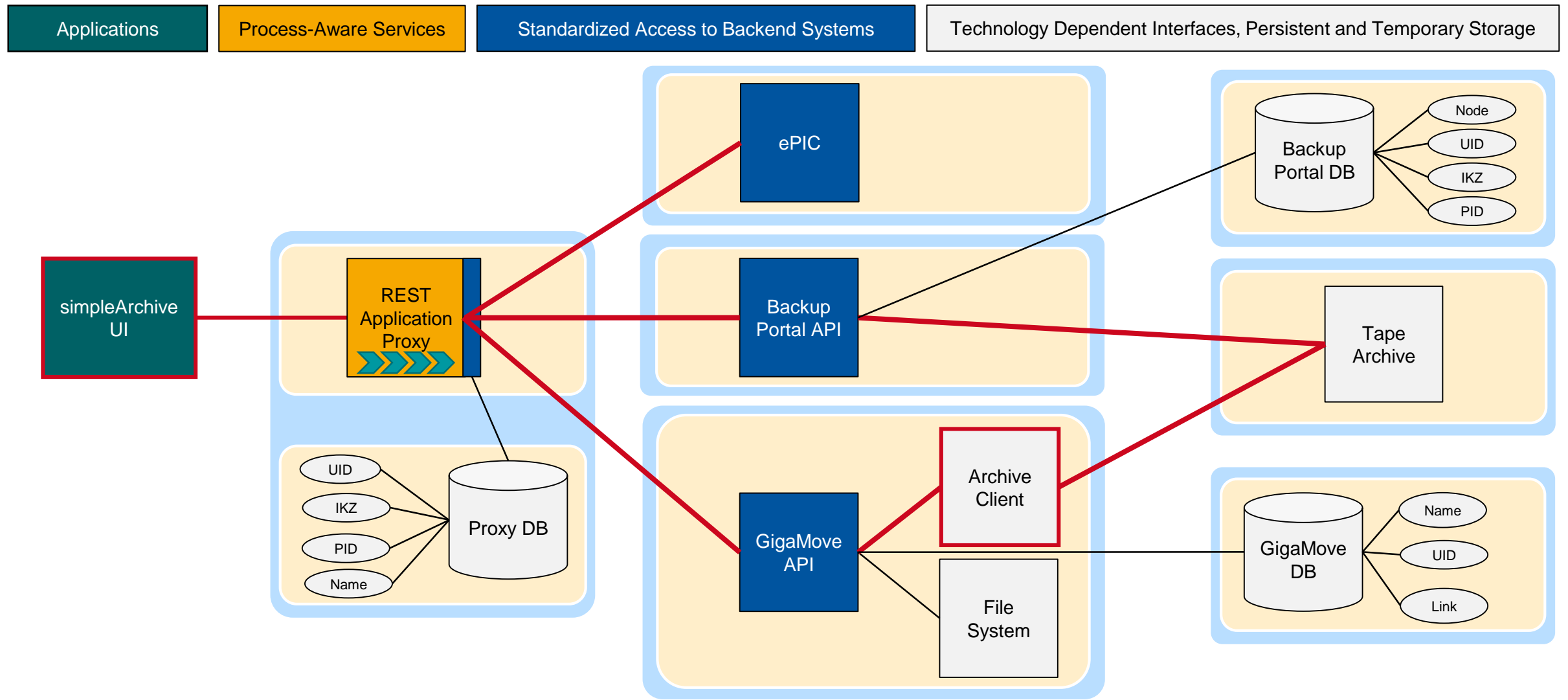


Konzept: Softwarelayer



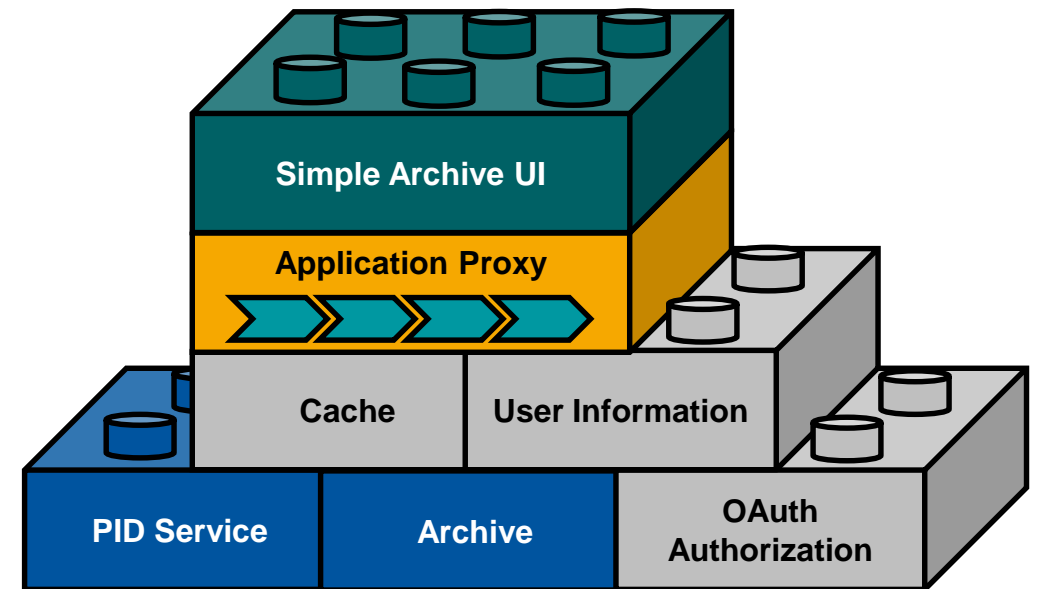


Architecture



Conclusion of Case Study

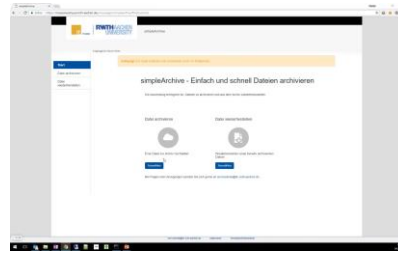
- simpleArchive is available to selected researchers at RWTH Aachen since Q2 2016
- Implementation reuses existing systems and APIs
 - gigaMove
 - Backup-Portal
 - OAuth2 Service
 - REST Application Proxy
- Even a simple process need policies
 - How long is the data actually stored?
 - Who can restore the data?
 - Can archives be transferred?
 - Can archives be deleted?



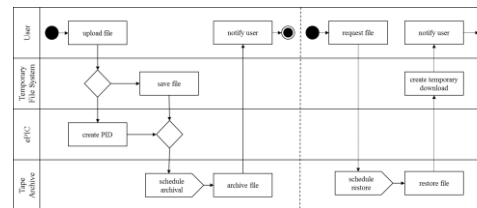
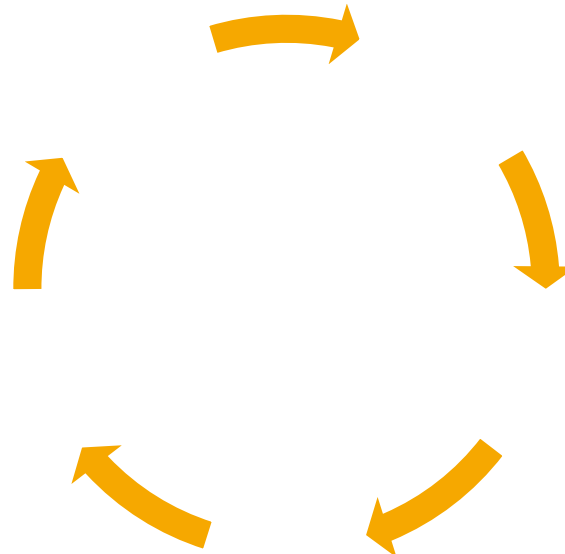
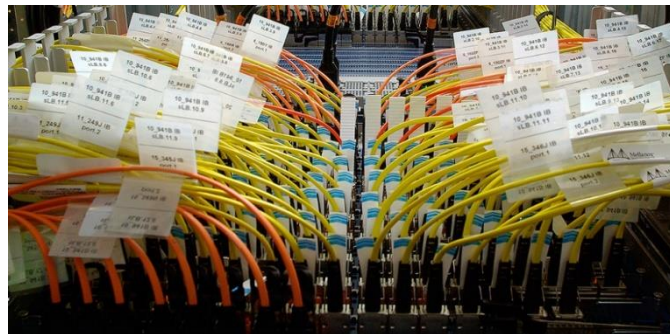
Conclusion

- **Lessons Learned**
 - Need to break open existing silos
 - Do not be afraid of users
 - Bottom up approach from technical perspective
- **Upcoming Questions**
 - How to shape future IT services and service providers?
 - How to transfer technical infrastructures to business value?

Conclusion



<https://www.itagileshop.de/inspirieren/scrum-bierdeckel/>



Thank you for your attention

Vielen Dank für Ihre Aufmerksamkeit

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